

PHONE LIST

Tournament Office.....	330.644.2299
Tournament Fax.....	330.644.7187
Carts (front of course).....	330.644.2299 ext. 1577
Carts (back of course).....	330.644.2299 ext. 1540
Corporate Hospitality.....	330.644.2299 ext. 1562
Facilities.....	330.644.2299 ext. 1580
Finance Office.....	330.644.2299 ext. 2427
Firestone Country Club.....	330.644.2299 ext. 3300
First Aid.....	330.644.2299 ext. 1502
Junior Volunteers.....	330.644.2299 ext. 1756
Marshals.....	330.644.2299 ext. 1584
Media Office.....	330.644.2299 ext. 1600
Radios.....	330.644.2299 ext. 1587
Transportation.....	330.644.2299 ext. 1535
Uniformed Security.....	330.644.2299 ext. 2481
Uniforms.....	330.644.2299 ext. 1583
Volunteer Security/Parking.....	330.644.2299 ext. 1585
Walking Scorers.....	330.644.2299 ext. 1757
Will Call.....	330.644.2299 ext. 1559

WORLD GOLF CHAMPIONSHIPS BRIDGESTONE INVITATIONAL

The World Golf Championships – Bridgestone Invitational is returning to Firestone Country Club August 3-8, 2010. This event will feature a world-class International field comprised of members of the last-named International and U.S. Presidents Cup teams, the last-named Ryder Cup teams, the top 50 players from the Official World Golf Ranking and winners of selected worldwide events of the past year. The Bridgestone Invitational features a purse in the amount of \$8.5 million with the winner’s share at \$1.4 million.

Tickets may be purchased at the admission gates during tournament week. Children 18 and under are admitted free when accompanied by a paying adult.

During tournament week admission gates will be open Tuesday through Thursday at 7:30 a.m. and Saturday and Sunday at 7:00 a.m.

TITLE SPONSOR – BRIDGESTONE

Bridgestone Corporation, headquartered in Tokyo, is the world’s largest tire and rubber company. In addition to tires for use in a wide variety of applications, it also manufactures a broad range of diversified products, which include industrial rubber and chemical products and sporting goods. Its products are sold in over 150 nations and territories around the world. We are looking forward to working with Bridgestone and are very fortunate to have a committed and dedicated title sponsor.

NORTHERN OHIO GOLF CHARITIES & FOUNDATION

Northern Ohio Golf Charities is part of a volunteer organization that has sponsored professional golf tournaments at Firestone Country Club for 56 years. Tournaments have provided over \$19,000,000 since 1984 to local charities seeking to improve the quality of life in Northeast Ohio. Organizations benefited by the proceeds of tournaments include Children’s Hospital Medical Center of Akron, Rainbow Babies & Children’s Hospital, American Red Cross, Regional Food Banks of both Akron-Canton and Cleveland, and University Hospital of Cleveland.

BADGE INFORMATION

A volunteer badge is all you need to enter the grounds during tournament week (no paper ticket is required with the badge). Your badge allows admission to the Tuesday and Wednesday practice rounds and the four competition rounds. You MUST wear your badge to enter the golf course. Wearing your uniform alone does not allow admittance. On days you are NOT working, you should NOT wear your uniform.

WILL CALL

Will Call is located in the Metro Parks parking lot on Warner Road. It is for last-minute pick-up and redistribution of tickets. Tickets may also be purchased at Will Call. Hours of operations are as follows:

Monday.....	9:00 a.m. – 5:00 p.m.
Tuesday.....	6:30 a.m. – 7:00 p.m.
Wednesday.....	6:30 a.m. – 7:00 p.m.
Thursday.....	6:30 a.m. – 7:00 p.m.
Friday.....	6:30 a.m. – 7:00 p.m.
Saturday.....	6:30 a.m. – 7:00 p.m.
Sunday.....	6:30 a.m. – 2:00 p.m.

You can reach Will Call at 330.245.2448.

GENERAL PARKING

Public parking is located at Lockheed Martin and Meggitt Aircraft Braking Systems on Massillon Road at the intersection of Waterloo Road (State Route 224). During tournament week shuttle buses will begin operations at 7:00 a.m. on Tuesday through Sunday. Service will run continuously until approximately one hour after the conclusion of play.

PUBLIC HANDICAP PARKING

Follow signs to disabled guest parking lot. A handicapped permit must be displayed for admission. A free shuttle bus will transport all spectators to the gates of the course.

PUBLIC HANDICAP ON-COURSE SHUTTLE

*On-course Shuttle- A courtesy service provided to help patrons with special needs improve their level of comfort, enjoyment and accessibility to the tournament. Designated stops for the shuttle are #1 Tee area, #3/#4 Green area, Food court and #16 Green and Grandstand Area.

* Seating- Handicap seating is available on No. 16 Green.

VOLUNTEER PARKING

Volunteer parking is located in the IBH parking lot (Lot 7) on the corner of Killian Road and S. Main Street. Your 2010 volunteer badge allows you access to the volunteer parking lot on the days you are working.

VOLUNTEER HANDICAP PARKING

Designated handicap spaces have been added in the volunteer parking lot to accommodate volunteers with disabilities.

VOLUNTEER SHUTTLES

Shuttles to the Volunteer Compound and Main Gate will operate on a continuous basis as follows:

Volunteer Shuttle Hours of Operation:

Monday, Aug. 2.....	9:00 a.m. – 5:00 p.m.
Tuesday, Aug. 3.....	5:30 a.m. – 7:00 p.m.
Wednesday Aug. 4.....	5:30 a.m. – 7:00 p.m.
Thursday, Aug. 5.....	5:30 a.m. – 90 min. after play ends
Friday, Aug. 6.....	5:30 a.m. – 90 min. after play ends
Saturday, Aug. 7.....	5:30 a.m. – 90 min. after play ends
Sunday, Aug. 8.....	5:30 a.m. – 90 min. after play ends

VOLUNTEER UNIFORMS

All volunteers are required to wear the official 2010 Bridgestone Invitational volunteer uniform while performing volunteer duties. Your volunteer uniform consists of the logoed jacket and collared shirt provided, khaki color slacks for men and khaki slacks, knee-length walking shorts, skorts, skirts or capris for women (no shorts for men). Only tennis shoes or rubber-soled shoes may be worn with the uniform. Do not wear golf spikes. Please do not wear your uniform as a spectator on “off-duty” days.

VOLUNTEER LUNCH VOUCHERS

Part of being a volunteer entitles you to a complimentary lunch voucher each day that you are assigned to work. Each volunteer will be issued a lunch voucher from his/her committee chair for use on the specified work day. If you work one (1) shift which is a minimum of 4-6 hours, you will receive one (1) voucher. The lunch voucher is not given based on morning or afternoon shifts. If you work a minimum of 8 hours in one day, you are eligible to receive two (2) lunch vouchers.

CONCESSIONS

Public concessions stands are in various locations throughout the course. Volunteer vouchers are redeemable at any concession stand or at the Volunteer Compound. Lunch will be available daily in the Volunteer Compound beginning Tuesday, August 3rd from 11:00 a.m. - 2:00 p.m. There is a different catered meal everyday and the menu will be posted at the compound and in the volunteer newsletter daily.

Concessions stands will be accepting cash and all major credit cards. The Merchandise Shop, located next to the Food Court, will accept cash and credit cards.

Mini-vans will be used during lunch (10:45am – 2:15pm) to shuttle volunteers from the front of the course to the compound via Champions Way (behind the tournament office) to save time and make it easier to get to and from the compound.

VOLUNTEER PARTY

Our Volunteer Appreciation Party will be held from 4 – 6 p.m. on Sunday, August 1, 2010 in the Championship Club Tent located between Holes #16 and #17. This party serves as a thank you to our current volunteers for their work during tournament week. Current volunteers only, NO GUESTS PLEASE. You must wear your volunteer badge for admittance. There will be great door prizes.

Please park in Lot 10. There will be a shuttle that starts at 3:30 p.m. (and not before) running until 6:30 p.m. DO NOT PARK in the parking lot at Firestone Country Club as another event is using their lot.

Please RSVP for the party to Glenda Buchanan at 330.644.2299 or email to glendab@neo.rr.com by July 23rd.

VOLUNTEER COMPOUND

This common area is located in the Pavilion behind #13 Tee on the South Course. This compound is where most committees will register. It is also a place for the exclusive use of credentialed volunteers to come and relax, have a catered lunch on the days you work and enjoy the company of other volunteers. Complimentary water, soda, snacks and doughnuts will be available throughout the day in the tent.

Mini-vans will be used during lunch (10:45am – 2:15pm) to shuttle volunteers from the front of the course to the compound via Champions Way (behind the tournament office) to save time and make it easier to get to and from the compound.

VOLUNTEER BREAKFAST

Plan to join us for the annual Volunteer Breakfast to be held in the Volunteer Compound on Saturday, August 7th between the hours of 6:30 and 9:30 a.m. Waterloo Restaurant caters the breakfast and makes the event special.

FOR YOUR SAFETY

We want our volunteers to be safe and healthy for the duration of the tournament. We suggest that all volunteers do the following:

- Drink fluids, especially water, to avoid dehydration.
- Wear proper clothing for weather.
- Wear headgear (cap or visor) for protection from the sun. Use at least SPF 30 suntan lotion or sun block if outside.
- Wear tennis shoes or soft-soled shoes. DO NOT WEAR GOLF SPIKES.
- Familiarize yourself with the First-Aid locations.

FIRST-AID STATIONS

The First Aid Station is located on the parking lot behind the 18th Green and one additional tent location is near the 6th Green.

SECURITY

There are certain security measures that all volunteers must follow.

- Credentials MUST BE displayed at all times.
- NO cell phones, pagers or other noise producing devices.
- NO chair bags or carrying cases. Armless folding chairs ARE permitted.
- NO cameras or video cameras.
- NO radios, TV's, signs or banners.
- NO weapons, explosive devices or knives.
- NO firearms (regardless of permit).
- NO coolers, alcoholic beverages or non-alcoholic beverages.
- NO bags, backpacks or large purses. (All items are subject to inspection)
- ONLY small clear plastic bags similar to Ziploc bags will be permitted. Any item deemed unlawful or dangerous by the PGA TOUR is not permitted. All items such as small purses, camera cases and other small personal carry items will be subject to security screening. Prohibited items will not be checked at the Admissions Gate and you will be required to return them to your vehicle.

ETIQUETTE

As volunteers, you are asked to follow certain etiquette rules as well as to encourage spectators to do the same.

- Please stay behind the gallery ropes and cooperate with the marshals.
- Please remain still throughout each shot and do not move until all players in the group have played or holed out.
- Please walk carefully. Never run.
- Please display your badge conspicuously.
- Please do not ask for autographs except at the designated autograph area.
- Please kneel or sit down if you are in the front row or inside the ropes as a volunteer.
- Please dispose of trash properly.

PAIRINGS SHEETS

Complimentary pairings sheets are available at the Volunteer Compound Wednesday through Sunday.

WEATHER WARNINGS

The Championship will be in direct communication with the National Weather Service and local weather service to receive reports of any threatening weather systems. Listed below is the information that will be printed on the daily pairing sheets and will be posted on entrance signs for the tournament.

INCLEMENT WEATHER POLICY

Observe the electronic score boards throughout the golf course for "Weather Warning" information that will appear when the Championship becomes aware of inclement weather moving into the area. When this information appears, spectators are advised to take precautions and seek shelter prior to play being suspended. If the air horn sounds, put down your umbrella and SEEK SHELTER IMMEDIATELY. Avoid the following:

Bleachers	Tall trees or isolated trees
Hill tops	High places
Open fields	Telephone poles
Bodies of water	Golf carts
Metal/Wire fences	Metal-spiked golf shoes

COURSE EVACUATIONS

When play is officially stopped, volunteers should guide walking spectators to an exit gate or to the nearest safety position on the golf course.

LOST AND FOUND

Lost and Found will be available during tournament play at the Main Admission Gate. After 5:00 p.m. daily, all items will be moved to the tournament office located in the Media Center.

LOST CHILD

If a child is lost or missing, inform the nearest Law Enforcement Officer or a First Aid Station. If a Law Enforcement Officer is not immediately available, inform the closest marshal or volunteer security volunteer and they will locate the necessary representative. Any child separated from his/her parents will be taken to the main First Aid Station located on the parking lot near the 18th Green.

RESTROOMS

Public Restrooms are located throughout the course at the Main entrance, #7, #14 and the driving range. Restrooms are also located in Volunteer Compound.

RADIOS AND GOLF CARTS

Any volunteer using a golf cart or radio should use caution as to not interfere with golf in any manner. Always operate with EXTREME CAUTION. "No Cart" zones are enforced Thursday through Sunday. Utilization of carts should be held to a bare minimum during play. Avoid routing through congested areas (especially Sunday) or areas adjacent to golfers.

MEDIA CENTER

Local, national and international media will visit Akron to cover the Bridgestone Invitational. The Media Center is located at 440 E. Warner Road, just west of the Clubhouse.

SCHEDULE OF EVENTS

Sunday, August 1, Gates Closed to Public

1:00 p.m. — Jr. Volunteer Orientation, Jr. Volunteer tent

4:00-6:00 p.m. — Volunteer Party, Championship Club Hole #16

Monday, August 2, Gates Closed to Public

Practice Round for Professionals

Tuesday, August 3, Practice Round for Professionals

7:30 a.m. — Gates Open

4:00 p.m. — Dennis Walters Golf Clinic, 1st Tee Firestone CC South Course

Wednesday, August 4, Practice Round for Professionals

7:30 a.m. — Gates Open

10:30 a.m. — Ambassador of Golf Registration and Lunch at Hacker's

12:15 p.m. — Ambassador of Golf tournament, Shotgun Start— North & West Courses

6:00 p.m. — Ambassador of Golf Reception, Firestone CC

6:30 p.m. — Ambassador of Golf Presentation

7:00 p.m. — Ambassador of Golf Dinner, Firestone CC

Thursday, August 5

7:30 a.m. — Gates Open

8:30 a.m. — First Round of Competition, Two tee start/threesomes Firestone CC—South Course

Friday, August 6

7:30 a.m. — Gates Open

8:30 a.m. — Second Round of Competition, Two tee start/threesomes, Firestone CC – South Course

Saturday, August 7

6:30 – 9:30 a.m. — Volunteer Breakfast, Volunteer Compound

7:00 a.m. — Gates Open

8:00 a.m. — Third Round of Competition, One tee start/twosomes Firestone CC – South Course

9:00 a.m. — Dave Franklin Award Presentation, Volunteer Compound

Sunday, August 8

7:00 a.m. — Gates Open

8:00 a.m. — Fourth Round of Competition, One tee start/twosomes Firestone CC – South Course

6:00 p.m. — Closing Ceremony on the 18th Green

* All tee times are approximate.

Note: Admission Gate closes one hour after the end of play.

These gate hours are published times for general spectators only.

Note: Tee Times are subject to change.

TELEVISION TIMES

All times are EASTERN DAYLIGHT

August 5, GOLF Channel 2:00 – 6:00 p.m.

August 6, GOLF Channel 2:00 – 6:00 p.m.

August 7, GOLF Channel 12:00 noon – 1:30 p.m.

August 7, CBS 2:00 – 6:00 p.m.

August 8, GOLF Channel 12:00 noon – 1:30 p.m.

August 8, CBS 2:00 – 6:00 p.m.



VOLUNTEER INFORMATION

Firestone Country Club | Akron, OH
August 3-8, 2010

TOURNAMENT STAFF

Don Padgett III.....Executive Director
Billie Ferguson..... Tournament Services Manager
Patrick LindseyOperations Manager
Mark Barchony Sales Manager
Glenda BuchananNorthern Ohio Golf Charities
Courtney Harris Tournament Services Intern
Mike Ruffing..... Operations Intern

NORTHERN OHIO GOLF CHARITIES

Paul BradyPresident
Gini PaigeVice-President
Tom Van AukerSecretary
Larry Foster..... Treasurer

NORTHERN OHIO GOLF CHARITIES FOUNDATION

Pam WilliamsPresident
Chuck AbrahamVice-President
Bob HandlosSecretary
Gini Paige Treasurer

VOLUNTEER LEADERSHIP COMMITTEE

Don Pucak..... 2010 Tournament Volunteer Chairman
Bret Benson..... 2011 Tournament Volunteer Chairman
Mike Adolph..... Scoring EVC
Terry Ginley Facilities EVC
Tom Batten Admissions & Parking EVC
Bryon Miller..... Hospitality Services EVC
Mike Slifka Security EVC